Pharmacist Noon Huddle Summary 04/20/20 to 04/24/20

NEW!

- Code White
 - ED Room 10, 11 and 12 are now Purple Rooms in a Green Zone. Please read Susan's email on 4/16/2020 on Standard work for Pediatric and Neonatal Code Whites in the ED.
 - The ED Pharmacist should inform you where the Code White is so you can bring the appropriate supplies AND know where to go.
 - NICU rooms 288 is considered a Purple Zone. If a code is called there, you need to bring a N-95 mask from the pharmacy.

• Clinical

- Remdesivir did get approval from IRB to extend its use in pediatric patients 12 years and 40kg. The 3 MCH ID MD that are sub-investigators are Dr. Chen, Dr. Michalik, and Dr. Batra. Please read Susan's email on 4/22/2020.
- Pharmacy Conference Rooms (PCR)
 - The PCR has been rekeyed to the XAMN2X key. The cipher lock code is 5860#.
 - The Hem-Onc pharmacist can work in the Large PCR. A phone with a speaker has been requested (a "better" phone)
 - The small PCR may be used by Suzanne French, our new 340b System Level Manager.

WORKFLOW:

- Pharmacist Shifts BIG THANKS again to the pharmacists for working 8 hour shifts during this time of record low census and units of service. Dan, Okkyung and Willis will also be flexing one day a week.
 - The D2 Pharmacist can work 9 hours to help cover the evening pharmacist. The D2 pharmacist will speak to the E and PEIV pharmacist to assess workload (number of TPN remaining) and decided if the D2 needs to stay longer than 8 hours.
 - Please read Dan's email on 4/13/2020 for the Pharmacist New Flex Hours.
- Deionized Water Faucet is broken (Work Order # 110486). Use Sterile Water for compounding instead.

- If you need PPE for Pharmacy especially the IV Cleanroom, please contact Central Supply. If Central Supply denies your request, please tell them in a professional and courteous way that David Saffert (Director of Material Services) has agreed that Pharmacy needs the PPE.
- Please wipe down the head-set for Hem-Onc rounds before and after use.
- If you need a mask, please remember to document that you took one so we can track our mask usage.
- We are collecting money again for Utensils. Please see Madonna or Tanya.
- Please complete the Safety Fair and Infection Control Modules in You Learn before June 30, 2020.

COVID-19 Prevention Imperatives...from Andrew Bongco summary 🐵

- Practice social distancing by allowing at least 6 feet of space between you and others. COVID-19 infection can be spread between people for days before symptoms. This is just as important in outpatient clinics as hospitals.
- Wash your hands often, and always before eating. Use soap and water for 20 seconds.
- Don't touch your eyes, nose or mouth without washing your hands first.
- If you sneeze or cough, cover your mouth and nose with a disposable tissue (then wash your hands), or cough or sneeze into the crease of your elbow.
- Regularly clean and disinfect frequently touched surfaces.
- Don't share food, drinks or utensils.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3)



Pharmacist Noon Huddle Summary 04/27/20 to 05/1/20

NEW!

- Code White
 - ED Rooms 1-9 (ER2 Zone) are NOW in the Green Zone. Please read Heather's email on 4/24/2020 and forward to MCH staff by Willis on 4/25/2020.
 - Women's OR (WOR) 1-4 are reserved for COVID+ patients. If there is Code Blue in the WOR1-4, please gown up with PPE listed for that area.

• Clinical

- In an attempt to reduce incident of infiltration, we will limit NICU peripheral TPN osmolarity to 800 and Calcium concentration to 2 mg/ml. Please notify the neonatologists if they order peripheral TPN exceeding these limits. Please read Okkyung's email on 4/27/2020.
- Penicillin 5 MU Frozen IVPB is out. Starting 5/1/2020, please autosub Women's GPS ppx orders of PCN 5 MU load to Ampicillin 2 grams IV Q 6 hours using the NS 100ml Minibag. The remaining PCN 5 MU will be reserved for NICU congenital syphilis patients. Please read Susan's email on 4/30/2020.

• Pharmacy Conference Rooms (PCR)

- The PCR has been rekeyed to the XAMN2X key. The cipher lock code is 5860#.
- The Hem-Onc pharmacist can work in the Large PCR. A phone with a speaker has been requested (a "better" phone) AND a larger computer screen has also been ordered.
- The small PCR may be used by Suzanne French, our new 340b System Level Manager.
- There is an empty office with a phone and computer in Pharmacy Administration that can also be used.

WORKFLOW:

- **FLEXING Update Pharmacist Shifts** We saved over \$20,000 in pharmacy labor expenses for the pay period ending 4/18/2020 and worked 310 hours less. And this was only 1 week of flexing. Thank you.
- Deionized Water Faucet is still broken (Work Order # 110486). Use Sterile Water for compounding instead.
- We do NOT need to fill out the Oral Med Prep Error Log Sheet for now, but please continue to fill out the Number and Types of Error sheet.

- The hospital is implementing mandatory masking while in the facility. Please read Dan's email on 4/29/2020. You are required to wear a mask except when you are:
 - 1. When you are eating, drinking or having a meal break (with social distancing).
 - 2. When you are alone in your office with the door closed or within a workspace cubicle 6 feet apart from others.
 - 3. If you are outside and at least 6 feet from another individual.
 - Please complete the Safety Fair and Infection Control Modules in You Learn before June 30, 2020.
- Mother's Days is May 10, 2020.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3)

The way Karma works





11

7 Comments

Pharmacist Noon Huddle Summary 05/4/20 to 05/8/20

NEW!

COVID Related Issues and Pharmacy Workflows

- Codes Women's OR (WOR) 1-4 are reserved for COVID+ patients. If there is Code Blue in the WOR1-4, we are the backup pharmacist who responds, and we need to wear the appropriate PPE before we enter the room. PPE will be provided outside the WOR.
- Women's patients being admitted antepartum to L & D services (asymptomatic patients) will be tested for COVID. Please read Susan's email on 5/5/20.
- Please try to maintain at least 6 feet of separation when working. We are looking into getting plastic sneeze guards, additional WOWs and dedicated phones.

• Clinical

- We have NOT received any supply of Remdesivir for Emergency Use Authorization (EUA). More information to come. We do have Remdesivir for the Expanded Access Program (Clinical Trials) but the patients need to be enrolled before getting the Remdesivir for Expanded Access Program.
- PICU Rounds Since we do NOT have the CT-ICU pharmacist, give priority to the PICU rounds. If there is break or time, then go to CT-ICU rounds or follow up with the CT-ICU team after the PICU rounds. If you get complaints, please refer them to Willis.
- Please read Susan's email 5/5/20 about the draft pediatric DOAC Guidelines.
- Please read the Pharmacist's responsibility (P&P RX 405) if a patient is prescribed Bosentan. <u>https://memorialcare.ellucid.com/documents/view/9155?product=policy</u>
- Please read Susan's email 5/8/20 about how to communicate with nurses who are caring for patients in L&D2 with Insulin Drips.

• Pharmacy Conference Rooms (PCR)

- The Hem-Onc pharmacist can work in the Large PCR. There are now 2 monitors for the computer in the large PCR. A phone with a speaker has been requested.
- The small PCR may be used by Suzanne French, our new 340b System Level Manager.

WORKFLOW:

- FLEXING Update Pharmacist Shifts For Pay Period Ending 5/2/20, we worked 3075 hours which is 335 hours less than last pay period. Our workload is still low and our "target" hours should have been 2660, so that means we were off about 414 hours last pay period.
- Deionized Water Faucet has been FIXED!!! (Work Order # 110486).

- If you are in favor of Biosimilars, please read Willis' email on 5/4/20.
- Mother's Days is May 10, 2020.
- Please complete the Safety Fair and Infection Control Modules in You Learn before June 30, 2020.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))



Pharmacist Noon Huddle Summary 05/11/20 to 05/15/20

NEW!

COVID Related Issues and Pharmacy Workflows

In NON-Purple Zones, if the CPR med box goes in to the <u>ISOLATION</u> room by accident:

- We are NO longer discarding the CPR med box and all contents inside because we are wasting drugs that are in short supply
- o Bag it up at the end of the code using the trash bag
- Place the patient sticker on the outside of the bag and note the date of the code white
- Place this used tray in the decontaminate area in the surgery med room (see attached picture) for 3 days and the BC tech (LBMC) will wipe it down wearing gloves.
- BC tech to discard all paperwork inside the used box and wipe all meds and supplies down with 70% isopropyl alcohol or purple wipes
- BC tech to replenish the CPR med box in the Intelligard machine
- "Decontamination area" on the left side of the picture is for the trays that have gone in to an isolation room and will be quarantined for 72 hours.
- "Used CPR Trays" area on the right side of the picture are for all other CPR trays that did not go in to an isolation room and can be replenished right away.

We are no longer tracking the masks daily usage, BUT we are still tracking when we order masks from Central Supply. Please continue to document the date and quantity of masks you ordered.

• Clinical

 Remdesivir update – <u>Please contact the Pharmacy MOC if you see an EPIC Order for Remdesivir</u>. There are some different programs that Remdesivir can be used here at MCH and LBM:

1) Clinical Trials Expanded Access Program – For LBM patients

2) FDA Emergency Use Authorization (EUA) – For LBM patients

3) Compassionate Use – For MCH and Women patients – Please read Susan's email on 5/14/2020

- NICU has been ordering Indomethacin within first hour of life for <27wks and/or <750 gm for IVH prophylaxis. Our 2-year experience showed no difference unlike previously published data by others. Thus, neonatologists no longer will be ordering indomethacin 0.1mg/kg q24h for 3 doses starting immediately. If you see an order, please question. They will continue to order indomethacin for PDA.
- PICU MD and RN may be returning Resident Liz's DOAC guideline post survey quiz. Please return these to Liz or Susan.
- Heparin Flushes for the CRRT Order Set should be 1000 units/ml and NOT 5000 units/ml.

WORKFLOW:

- FLEXING Update Pharmacist Shifts For Pay Period Ending 5/2/20, our pharmacy labor expenses were \$30,000 less than Pay Period Ending 4/4/20. Thank you for flexing. You are making a positive impact on our financials.
- Nightshift Pharmacist are also flexing. There new shift hours are 10:30 PM to 7:30 AM.
- Chemo Pass Through Window has been fixed.

REMINDERS:

- Please complete the Safety Fair and Infection Control Modules in You Learn before June 30, 2020.
- As part of your 2019-2020 Pharmacist Goals on your Annual Review, you need to document at least 50 med errors and 10 ADR for the fiscal year ending June 30, 2020. Part time and Per Diem Pharmacists will have these goal numbers prorated.
- Remember to use your Educational Hours before June 30, 2020.
- Drake Dinh will be giving a virtual CE talk on May 21, 2020 from 3:30 4:30. Please see Becky's email on 5/14/20. The topic is Pharmacogenomics.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))

Did you find your name on the HEROES banner?



Pharmacist Noon Huddle Summary 05/18/20 to 05/21/20

NEW!

COVID Related Issues and Pharmacy Workflows

- Medications that are delivered to a patient in a Purple Zone or Purple Room do NOT get taken back by Pharmacy. Please let Pharmacy Management know if this happens so we can follow up with Nursing.
- Please be mindful and try not to wear your Pharmacy Scrubs in public locations.
- Discharge Pharmacists Our outpatient pharmacy offers to mail, deliver or curbside delivery medications for our discharged patients.
- Clinical
 - Remdesivir update <u>Please contact the Pharmacy MOC if you see an EPIC Remdesivir Consideration</u> <u>order</u>.
 - Please review the Xarelto Patient Discharge Brochure and email Susan any questions or input. Email was sent 5/20/20.
 - P&T Entyvio (vedolizumab) and Ultomiris(ravulizumab) and Relistor (methylnaltrexone) have been approved by P&T Please read Susan's email on 5/19/20.
 - If you want us to purchase some Pediatric Information Resources, please let Susan know which ones you would like.
 - In EPIC, new PK notes with AUC statements for Vancomycin. Please read Susan's email on 5/20/20.

WORKFLOW:

- **MISSING** NICU Roller Desk/Table/Table Top (Did we find it?)
- **MISSING** In EPIC, the NICU Teaching List (Was this put back in EPIC?)
- **EPIC** If you verify a Patient's Supplied Medication, please remember to select the "do not dispense" button.

- Street Closure due to Construction 27th Street from Atlantic to Pasadena from 9PM to 6AM until June 12, 2020.
- Pediatric and Geriatric Pharmacy Competencies will be taken in MedKeeper this year. Due June 30, 2020.
- To minimize delays, you can renew your pharmacy licenses online (California Board of Pharmacy).
- MTM Please only use UB and BS codes if you work 8 hours or less.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3)



MARCH

APRIL



Pharmacist Noon Huddle Summary 05/25/20 to 05/29/20

NEW!

• COVID Related Issues and Pharmacy Workflows

- If you get a phone call about a Remdesivir shipment for MCH, please contact Willis, Dan or Okkyung. We will pick it up and sign for it.
- Please refer to the Remdesivir master formula sheet for instructions for patients between 3.5 kg to 40kg. See Robert's email on 5/21/20.
- EUA Remdesivir vials are stored in the Acudose in the MCH Pharmacy (refrigerated) under "Remdesivir (EUA)". If authorized by LTR Triage Team and you have entered the order, please remove each vial under the appropriate patient name in order to keep record of use.
- Clinical
 - You do NOT need to call the MOC if you see a Remdesivir Consideration Order in EPIC. You MUST verify the Remdesivir Consideration Order in EPIC so the Limited Therapeutic Resource (LTR) Team can review the patient for Remdesivir
 - For Hem-Onc online rounds, please use Phil's old office. Please bring a laptop computer because the desktop computer in Phil's office is not working.
 - Please read the Retecrit MAM draft that will be going to P&T for approval in June. See Susan's email on 5/28/20.

WORKFLOW:

- To Dilute or NOT to Dilute...that is the question: 😊
 - Lasix Injection Do NOT dilute. Even for NICU doses. Please continue to verify these small Lasix orders to the AcuDose, including ATC regimens.
 - Hylenex (hyaluronidase) Do NOT dilute for chemo or contrast infiltration but dilute to 15 units/ml for NON-Chemo infiltration. Susan requested EPIC to build two separate records.
 - Retecrit Do NOT dilute.
- FOUND NICU Roller Desk/Table/Table Top (Did we find it? Yes we did)
- FOUND In EPIC, the NICU Teaching List (Was this put back in EPIC? Yes, it was)

- In the Neonate CPR tray/kit, please do NOT add needles and syringes to this tray/kit. Only put what the list says in in the tray/kit. Also, remember that items like needles and syringes also have expiration dates so remember to check them too during your floorstock inspections.
- When using Dispense Prep, please check that the NDC number on label matches. Please inform Robert or Okkyung if the number does not match.
- Dan has revised the Medication Administration Manuals Signup Sheet. Please read Dan's email on 5/28/20 and sign up.
- Safety, Infection Control and Compliance Modules in YouLearn as well as the Pediatric and Geriatric Pharmacy Competencies (taken in MedKeeper) are <u>due June 30, 2020.</u>
- Pharmacist Interventions in EPIC (iVent) are down. Please remember to enter your interventions. This is very important to justify Pharmacist workload.
- MTM Please only use UB and BS codes if you work 8 hours or less.

- Updated MCH Pharmacy Organizational Chart. Please view this chart to determine who your direct supervisor is. Please see Dan's email on 5/28/20.
- Due to social distancing, the breakroom maximum occupancy is 5.
- If you have any ideas for cost savings OR revenue generations, please contact Willis, Okkyung or Dan.

RECOGNITION:

• YouRXcellent Nomination for May 2020 – Melody, Chante, Kathy M, Edmund (x2), John, Cathy and Victor (WINNER). Thank you Pharmily and special thanks to Karen Chae coordinating this.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))



BEFORE IT WAS READY?

Pharmacist Noon Huddle Summary 06/1/20 to 06/5/20

NEW!

COVID Related Issues and Pharmacy Workflows

- The Purple ZONES in the ED are no more (for now). There are still Purple ROOMS in the ED. If there is a Code White in the ED, we will still respond. If you enter a Purple ROOM, please don the correct PPE. Also, the ED pharmacist will resume verifying all ED EPIC orders including the pediatric ED orders.
- You do NOT need to call the MOC if you see a Remdesivir Consideration Order in EPIC. You MUST verify the Remdesivir Consideration Order in EPIC so the Limited Therapeutic Resource (LTR) Team can review the patient for Remdesivir.
- The EPIC Order for Remdesivir for Compassionate Use (18 y/o or younger or pregnant patients) can only be seen by Pharmacy. The MD can only see the Emergency Use Authorization (EUA) EPIC Order Consideration. Contact Blessy or Michelle if MD wants to order Remdesivir for Compassionate Use.
- Clinical
 - For Hem-Onc online rounds, we are trying to get the Women's Pharmacy office ready for you.
 We will let you know when it is ready.
 - PICU Starting 6/5/2020, the PICU pharmacist needs to attend the CTICU rounds starting at 9 AM every day. If PICU is continuing to round, please break off and attend the CTICU round from 0900 and circle back with the PICU attending(s) after. Also, on TUESDAYS – We are restarting Multi-Disciplinary Discharge Planning Rounds at 0730 in the PICU conference room. Please plan on attending those as well.

WORKFLOW:

- Our census and Workload (Units of Service) continue to increase BUT we are still under the budgeted hours so we need to continue to flex. If you notice a shift that requires more than 8 hours to complete due to increase workload, please inform Okkyung and Dan and we will consider changing certain shifts to 10 years if needed.
- Trigger Fill Medication Dispensing please send labels into the IV room for 1300/1600 trigger fill drips/medications before 1100 so the S1 technician has time to gather/prepare the ingredients for later. It's fine if the order changes because we can just swap out the labels or do "reuse dose" in dispense prep if the medication is already made. Also if the order is changed, we are alerted that it is discontinued in Dispense Prep and then look for a new label. Please contact Robert if you have any questions.

- Employee Health is now open to resume your Annual Health Screening including the PPD skin test. Please visit Employee Health to get your Annual Health Clearance.
- Dan has revised the Medication Administration Manuals Signup Sheet. Please read Dan's email on 5/28/20 and sign up.
- Safety, Infection Control and Compliance Modules in YouLearn as well as the Pediatric and Geriatric Pharmacy Competencies (taken in MedKeeper) are <u>due June 30, 2020.</u>
- Pharmacist Interventions in EPIC (iVent) are down. Please remember to enter your interventions. This is very important to justify Pharmacist workload.
- If you hear of any rumors of protests in the community, please inform Willis, Okkyung or Dan.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (2))



Pharmacist Noon Huddle Summary 06/8/20 to 06/12/20

NEW!

- COVID Related Issues and Pharmacy Workflows
 - Nothing new discussed at huddles...amazing 😌
- Clinical
 - o Inflectra (Remicade Biosimlar) is here Please read Susan's email on 6/11/2020,
 - Hylenex To Dilute or NOT to dilute Chemo and contrast media extravasations get straight drug, and virtually all else gets the dilution (15 units/ml). Please read Susan's email on 6/10/2020.
 - Anticoagulation Audit results Thank you Susan for sharing these results. Please remember the following:

1. We are responsible to do the warfarin teaching and remember to document under the Patient Education tab.

2. Remember to get baseline SCrs for enoxaparin in Women's when they start therapeutic dosing. You can order per Rx since this is NPSG/per policy.

3. Remember to get baseline SCr for DOACs started

4. Remember to do CBC every 3 days x 2 weeks on new starts for enoxaparin to monitor for HIT. Our range on outliers was generally 4-5 days. Again, you can talk to the MD but you can order per policy since NPSG.

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WORKFLOW:

- Our census and Workload (Units of Service) continue to increase BUT we are still under the budgeted hours so we need to continue to flex. If you notice a shift that requires more than 8 hours to complete due to increase workload, please inform Okkyung and Dan and we will consider changing certain shifts to 10 years if needed.
- D2 or D3# tech can enter chemo labels into MedKeeper, but if they are too busy, Chemo tech can enter it themselves.
- Morphine 50mg/mL 20mL vials are backordered so we'll be **borrowing Morphine 1mg/ml in NS PCAs from LBM**. See workflow below:
 - a. Print **2 labels** here at MCH and have someone walk one down to COE. This can be done on delivery or sooner if needed STAT.
 - b. LBM pharmacist/tech will pull a premade Morphine 1mg/ml PCA for us. LBM pharmacist with affix the patient label to the PCA and sign it. They will keep a production label for their records.
 - i. Our patients should show up in their acudose as well.
 - c. On the 2nd patient label, write down the lot# of the PCA and the date it was taken. Leave this label in Okkyung's mailbox.

REMINDERS:

 Safety, Infection Control and Compliance Modules in YouLearn as well as the Pediatric and Geriatric Pharmacy Competencies (taken in MedKeeper) are <u>due June 30, 2020.</u> • Pharmacist Interventions in EPIC (iVent) are down. Please remember to enter your interventions. This is very important to justify Pharmacist workload.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))



May 19, 2020 marked the first 100 days as your Pharmacy Director. It has been a wild 100 days but I really want to express how thankful I am. Thank you for your hard work, your dedication to our patients, and flexing. I enjoy getting to know you and I am looking forward to the next 100 days - Willis

Pharmacist Noon Huddle Summary 06/15/20 to 06/19/20

NEW!

• COVID Related Issues and Pharmacy Workflows

- Check out the new plexiglass sneeze guard. Please give us your feedback if this works or not.
- Please use the Women's office for Hem-Onc Rounds. If you need anything for that office, please let management know. Please read Dan's email on 6/17/20.
- Clinical
 - Inflectra (Remicade Biosimlar) is here We will still compound both Remicade and Inflectra so pay special attention you are compounding the correct one (Look for the BRAND name on the label since both will have the generic infliximab)
 - Insulin per Pharmacy Guideline has updated and approved. Please read Susan's email on 6/16/2020.
 - PICU teams have new colors (Black Team changed to Orange Team)
 - To help prevent infusion errors, if there is a 24-hour infusion, please add to the EPIC Med Order title "24-hour Infusion". This will help remind the nurse to infuse the drip correctly (over 24 hours)
 - Rabies Immune Globulin (HyperRab) A dose rounding protocol for rabies immune globulin (HyperRAB) was recently approved by P&T. This allows the pharmacist to round the dose <u>up or down</u> to the nearest combination of vial sizes if within 10% of the ordered dose. By implementing dose rounding and standardizing how we dispense HyperRAB, we can save about \$400 per patient and avoid unnecessary drug waste.

WORKFLOW:

- Our census and Workload (Units of Service) continue to increase BUT we are still under the budgeted hours so we need to continue to flex. If you notice a shift that requires more than 8 hours to complete due to increase workload, please inform Okkyung and Dan and we will consider changing certain shifts to 10 years if needed.
- Trigger Fill List If possible, evaluate the Trigger Fill list for 1300, 1600 and 1900 and spread them out so that not one fill has too many labels to make.
- Patient's Supplied Medications (PSM or formerly POM), these mixture PSM/Patient Own medication labels will not print automatically anymore upon verification. Please read Dan's email on 6/17/20.
 - F The Reason to turn off the automatic printing was that the labels would print automatically and the dose would be made, even if the pharmacist didn't want it to be made right then.
 - Of Note, you will NOW need to dispense the medication when you want it to be made. This is required to get a label AND for Dispense Prep to be utilized.
- Tylenol IV "Once" order There have been delays in dispensing IV Tylenol to PACU. It was identified that IV labels are not being printed upon verification. (Both "Once" and "prn" orders have "Do Not Dispense" clicked as a pack.) Since we do not want prn labels to print, pharmacists has to remember to UNCLICK "Do Not Dispense" button when verifying "Once" orders.

REMINDERS:

• The chemo auxiliary labels for <u>IV</u> and <u>IT</u> look similar (both are white label with red lettering). Please be very careful you attach the correct label. We are looking to getting a different label.

- Culture of Safety (CoS) We know that you feel bad when errors are made. Our CoS survey scores for Punitive Reponse to Error is very low (bottom quartile). A survey will go out in July to ask you for feedback on what we can do to discuss medication error without staff "feeling punitive."
- For chemo production labels, if you changed the NDC on the chemo production label, please place that label in the yellow bin for Robert to credit and rebill.
- Safety, Infection Control and Compliance Modules in YouLearn as well as the Pediatric and Geriatric Pharmacy Competencies (taken in MedKeeper) are <u>due June 30, 2020.</u>
- When dispensing narcotic drips to RN, make sure to double check the patient identifiers. We had two patients with the same last name and same drug and wrong patient drip was dispensed.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))



Pharmacist Noon Huddle Summary 06/22/20 to 06/26/20

NEW!

COVID Related Issues and Pharmacy Workflows

- o Remdesivir drips will be made ON Request.
- If you are sick or have symptoms, please consider staying home until you feel better and are asymptomatic.
- Continue to follow masking and social distancing policies.
- Our Hospital is following the CDC Guidelines for International Travel. So if you travel internationally, then upon your return, you need to stay home for 14 more days before you return to work. See Yen's email on 6/22/20.

• Clinical

- Med History to resume soon. More information to come.
- GI's Remicade/Inflectra patient spreadsheet on the Public Folder, Share Folder, Inflectra. This is a combination of both GI groups (who are 2 groups for a "reason"). Please do not email this out to anyone especially those vary same doctors due to privacy violations. Their NP put it together for us. It identifies in highlights those patients (about 6 of them) who will go forward as Remicade and not have the intention of Inflectra conversion. Tanya has access to this. Note that no one will not be updating it. As patients get converted, Tanya or HemOnc/D3 peeps can make sure it indicates conversion to Inflectra when it happens. (See Susan's email on 6/19/2020)
- O Inflectra and Remicade are now both in the Outpatient Rheum and Outpatient GI order sets (also both in Therapy Plans). The NPs that do the orders for both groups have been notified.

WORKFLOW

Units of service this week has been the highest in the last 2 months, but still below our average. Our census and Workload (Units of Service) continue to increase BUT we are still under the budgeted hours so we need to continue to flex. If you notice a shift that requires more than 8 hours to complete due to increase workload, please inform Okkyung and Dan and we will consider changing certain shifts to 10 years if needed.

- If you have any cost savings or revenue generation ideas, you can enter them online. Go to the MemorialCare Intranet and click on the Strategic Margin Improvement Suggestion Form link.
- Please say goodbye to this year's pharmacy residents. This was a tough year for them, but they made it. Our new residents will start July 6, 2020.
- Safety, Infection Control and Compliance Modules in YouLearn as well as the Pediatric and Geriatric Pharmacy Competencies (taken in MedKeeper) and documenting your med errors and ADRs are <u>due</u> <u>June 30, 2020.</u>
- Pharmacy MOC email address is still NOT working. Please email your requests to Tu who is the MOC this weekend and week.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))





Pharmacist Noon Huddle Summary 06/29/20 to 07/10/20 (2 weeks)

NEW!

• COVID Related Issues and Pharmacy Workflows

- Remdesivir We have 6 courses available for EUA in addition to getting Remdesivir through Compassionate Use.
- Patient's Supplied Medication (PSM) Please wear GLOVES when handling PSM and wash your hands after handling PSM.
- Clinical
 - Remdesivir We have 6 courses available for EUA in addition to getting Remdesivir through Compassionate Use per case if needed.
 - A new EPIC record for dexmedetomidine (PRECEDEX) bolus dose has been built and is now live. MDs can order this when they just want a bolus dose and not an entire drip, such as in the OR. The old bolus + syringe drip record was not configured correctly so it could not be dispense prepped and was not billing. Please reject and reorder this record if the physicians are using the Bolus + Syringe Drip record, but <u>only desire a bolus</u>.
 - New Medical Residents are starting in July so their medication orders could have errors so pay extra attention.
 - Precedex (dexmedetomidine) in the NICU please read Susan's email on 7/7/20 about the main exclusion criteria:
 - 1. No age limit
 - 2. Weight Exclusion greater than 1 kg
 - 3. HR and LFT Restrictions HR < 120 and ALT > 115 (or 2-2.5 X upper limit of normal)
 - Decadron for Severe COVID patients there is an epic order for dexamethasone for adult patients (6mg PO or IV daily for 10 doses). But if you have a peds patients about adult size, please use as a reference (scaled down mg/kg and do not exceed this dose).
 - There are some changes to the CAP section of the MEWT maternal infection order set. Please read Susan's email on 7/9/20.
 - Susan will be scheduling staff meetings soon.

WORKFLOW

- We are restarting our Med History which will be performed by our discharge pharmacist. Please read Dan's email on 6/29/20.
- If you see a TEST TPN label, do NOT process it
- We have our second Kanuma Patient for the time being, we are getting this medication free through "Compassionate Use" until patient's insurance kicks in. So, this means we NEED to enter EPIC order for the "Free" Kauma as Patient's Supplied Medication so we don't charge the patient at this time.

•

REMINDERS:

Culture of Safety – Please take an optional and anonymous survey so we can determine how we can
improve our response to errors in the Pharmacy. Please refer to Dan's email on 7/2/20 or click on this
link - <u>https://www.surveymonkey.com/r/RL8CPQK</u>. Please thank Vinh (Dan's student) for putting this survey
online.

- Please congratulated Mannhu Tom and Lucia Huynh for being selected Preceptors of the Year by the Pharmacy Residents (2019-2020).
- MCH June YouRXcellent Nominees and Winner Maleny, Maria G, Cynthia (Winner!), Marilyn, Millie, Kathy M, Edmund, Patrick (x2), Kim and Alison
- Please welcome our new Pharmacy residents. Akeem Faustino, USC, Sally Pham, UCSF, Reshma Patel, UOP, Jessie Zhou, USC, Alishia King, UCSF and Thuy Nguyen, UCSD See Becky's email on 7/8/20.
- We are trying to minimize overtime. In general, at the end of your shift, try to pass on any unfinished work to the next shift. Please read Jennifer's email on 7/1/20.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))



MCH Preceptor of the year Mannhu Ton and the 2019-2020 Pharmacy Residents

Pharmacist Noon Huddle Summary 07/6/20 to 07/17/20

NEW!

• COVID Related Issues and Pharmacy Workflows

- Eye protection is recommended for Pharmacy staff while in patient care setting. The definition of "patient care setting" can vary. If you want eye goggles, please ask your management team and we get one for you which you can clean and reuse (write your name on it). You can also use face shields for eye protection too, but face shields may be allotted to staff with "direct patient care."
- Remdesivir We have 6 courses available for EUA in addition to getting Remdesivir through Compassionate Use per case if needed. Please let Okkyung, Dan or Willis know if you dispense Remdesivir because we are tracking DAILY usage of Remdesivir.

• Clinical

- There is a latex free Women's Epidural (Fentanyl-Bupivacaine) order built in EPIC now.
- New Medical Residents are starting in July so their medication orders could have errors so pay extra attention. Catch their errors and document!!!
- Staff meetings are July 29 at 1:30 PM or 2:30PM and August 6, Time to be determine. Please try to make one of these meetings. If you cannot make these meetings, please email Susan so she can send you some information and "knowledge checks." See Susan's email on 7/16/20.

WORKFLOW

- Our workload (UOS) is the highest it has been in 4 months. We are not quite ready to bring back all the pharmacists back to 10 hours shifts, <u>BUT we can bring 2 pharmacist shifts back to 10 hours</u>. With your input and feedback, we have decided to make the E shift 10 hours again and 1 Day Clinical shift 10 hours too. The 10 hour Day Clinical shift will be determined each day at the noon huddle.
- PICU can start at 6:30 AM. Hem-ONC can continue to start at 7:30 AM.
- The DRT technician shift is also coming back soon to help with the IV workload.
- We are restarting our Med History which will be performed by our discharge pharmacist. Please read Dan's
- We have our second Kanuma Patient for the time being, we are getting this medication <u>free</u> through "Compassionate Use" until patient's insurance kicks in. So, this means we NEED to enter EPIC order for the "Free" Kauma as Patient's Supplied Medication (PSM) <u>so we don't charge the patient at this time.</u> This PSM will NOT look like a typical PSM because it comes in from the drug company with shipping information (packing slip or invoice). <u>In EPIC, please change the dispense code to Patient's Supplied Medication.</u> Please see Dan's email on 7/16/20.

REMINDERS:

 When it comes to the schedule, thank you for taking the initiative in finding your own switches and helping cover sick calls and moving your shifts around. However, if you call the MOC to inform the MOC you cannot work a shift, but you are willing work another shift AND the MOC must find that switch for you, then the MOC will code the shift you cannot work as a sick call (ASK or AUT). The MOCs do appreciate you giving them a heads up, but the MOC still needs to find coverage like a sick call (ASK or AUT). JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3)



Pharmacist Noon Huddle Summary 07/20/20 to 07/24/20

NEW!

• COVID Related Issues and Pharmacy Workflows

- Eve protection is recommended for Pharmacy staff while in patient care setting. The definition of "patient care setting" can vary. If you want eye goggles, please ask your management team and we get one for you which you can clean and reuse (write your name on it). You can also use face shields for eye protection too, but face shields may be allotted to staff with "direct patient care."
- Remdesivir We have 6 courses available for EUA in addition to getting Remdesivir through Compassionate Use per case if needed. Please let Okkyung, Dan or Willis know if you dispense Remdesivir because we are tracking DAILY usage of Remdesivir.
- Clinical
 - Voxelotor is a Hemoglobin S (HbS) Polymerization Inhibitor (dose-dependent). It is for sickle cell disease patients greater than or equal to age 12 years. P&T voted this NON-Formulary. See Susan's email 7/21/20.

WORKFLOW

- We will continue having the E shift pharmacist work a 10-hour shift. E shift can check cart fill so We can get shift report. During the noon huddles, we will decide which one Dayshift clinical shift can stay 10 hours if needed.
- In order to prevent medication errors, we will no longer "re-label" IV bags. For example, if DKA drips are started in the ED, upon transfer to the PICU, we will remake the drips here in peds and send up new ones when the new orders are processed.
- DRT Technician shift is coming back.
- Nimodipine We will NO longer draw up the liquid from the capsule. We will have to use the commercially available product. Since usage is very low, if we need Nimodipine for a patient, please borrow some from LBMC and we will purchase some Nimodipine to return back to LBMC. See Susan's email 7/21/20.
- Curasurf Do NOT tube. To minimize delay with this med, we will be dispensing two vials for RN to pick up and if it is not used, it will be returned. More information to come.
- Update to the Hyaluronidase 15 units/ml dilution workflow. Please <u>prepare and send the dilution in an</u> <u>sterile empty vial (5mL)</u> as stated in preparation instructions in the order/label. The nurses will draw the 1ml from this vial. This allows for a little extra in case some of it is lost during administration.

- Discharge Pharmacist Please remember to update the Med History Tracker.
- Thank you for taking our internal Culture of Safety online survey. We had 34 people who responded and many, many comments to read and ponder. Thank you. We will share the results with you in August 2020.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))

What do you see????? Tiger or Monkey?



Pharmacist Noon Huddle Summary 07/27/20 to 07/30/20

NEW!

COVID Related Issues and Pharmacy Workflows

- Eye protection is recommended for Pharmacy staff while in patient care setting. The definition of "patient care setting" can vary. We obtained 24 protective goggles. If you want eye goggles, please ask your management team and sign out one for you which you can clean and reuse (write your name on it).
- Code Hope Everyday at 1600, via overhead speaker there will be new announcement with Covid success story and Code Hope song.
- If you are experiencing either physical or emotional fatigue due to COVID, there are Support Programs available for employees. Ask management team if you need access to some of these programs
- Flex schedule there has been an announcement that the hospital will be continuing with the flex schedule at least through Labor Day. Children's Hospitals are continuing to have low census nationwide.
- NICU has moved their PUI room to C276 isolation rooms from C288 due to increased census. Doors
 closed to those isolation room will be closed off. Only use the door in the middle to enter the room

WORKFLOW

- DRT Technician shift has been reinstated (M thru F).
- TPN New TPN EPIC orders will go-live on Aug 11. Education session is scheduled on 7/29 at 1330 and 1430. There is one more session next week. Also, virtual training is available as well.
- Curosurf Starting 7/29, we will be dispensing Curosurf vials for RT to pick-up to use during delivery. Non-first hour of life dose will be dispensed as before. Please see detailed procedure on Okkyung's email on 7/28.

- Pharmacy Skills Day is due Aug 21. After completing, please give it to Donna.
- PTO requests are due August 24

Pharmacist Noon Huddle Summary 08/3/20 to 08/7/20

NEW!

• COVID Related Issues and Pharmacy Workflows

- Please read Willis' email on 8/3/2020 about a pharmacy staff exposure.
- Employee Health and Epidemiology attended our Pharmacist Huddle on 8/6/20 to answer any questions we had about COVID exposure and risk assessment. There are only 5 chairs in the breakroom now. We are also ordering more plexiglass sneeze guards. Face shield and goggles are available if you want to wear them in the pharmacy.
- If you are not feeling well, or exhibiting symptoms, please call Employee Health so they can assess your symptoms and they determine if you can or cannot show up for work. Also, remember to call the MOC if you EH says you cannot show up for work due to your symptoms.

WORKFLOW

- Starting Monday, 8/10/2020, the D2 pharmacist will work 10 hours, from 0700 to 1730.
- EPIC Downtime this Sunday, 8/9/2020 from 0100 to 0430. MCH Cart Fills will NOT be affected.
- Autofuser Pain Pumps Please read Robert's email on 7/31/20.
 - 100ml Autofuser The OR should be stocking the 100mL size reservoirs so if you get an order for this size give them a call and let them know that they need to supply it to us to fill. This is the same as before.
 - 550ml Autofuser These are stocked in the LBM COE AcuDose. The OR actually orders these, but they are just kept in COE to streamline their workflow. When you get an order for this size, call COE with the patient information or send someone to go pull it from the AcuDose under the patient's profile. Our patients should also show up on their AcuDose. Then email Robert with the patient name and MRN, the date it was taken and, if possible the time it was charted. Robert will need this info to send to the OR buyer so they can charge the patient for it.
 - The autofusers should be primed until the end of the line. Since these are a rare occurrence for MCH, here is video link on how to set up and prime the pumps --> <u>Autofuser Pain Pump Video</u>
- Thank you, Susan and Okkyung for testing the new TPN orders and training our staff. Cynthia will be the D3 tech on 8/11/20 to help with the TPN Go-Live on 8/11/2020.
- Curosurf Starting 7/29, we will be dispensing Curosurf vials for RT to pick-up to use during delivery. Non-first hour of life dose will be dispensed as before. Please see detailed procedure on Okkyung's email on 7/28.
- To reduce costs, the new LBM IV Cleanroom will NOT have a BAXA compounder. We have a service agreement to pump the LBM TPNs. More information to come.

- Pharmacy Skills Day is due Aug 21. After completing, please give it to Donna.
- PTO requests are due August 24
- Research Pharmacy is starting a study on Lacosamide in Neonates so if we receive a shipment in the pharmacy, please contact Blessy or Michelle so they can pick up the med for this study.
- Our peds residents Alishia King (DCK) and Thuy Nguyen (DC) will start working with us next week. Please welcome them and help them succeed.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3)



Pharmacist Noon Huddle Summary 08/10/20 to 08/14/20

NEW!

• COVID Related Issues and Pharmacy Workflows

- We are working on getting plastic dividers and more phones and computer workstations.
- N95 masks from 3M (Sizes 1860 Regular and 1870 Plus) are no longer available. If you were N-fit tested to these 3M sizes, please visit Employee Health to get N-fit again with another N-95 mask. Dan will be emailing you.

WORKFLOW

- Starting Tuesday, 8/11/20, new TPN Go-Live. Thank you, Susan and Okkyung for all your work and training the pharmacists. If you discover any issues with the new TPN workflow, please contact Susan or Okkyung.
- When checking TPN, sometimes the ingredients on the EPIC label will NOT align with the ingredients on the ABACUS label. We are asking if we can make changes so they will align. But please be careful when checking.
- A new Hem-Onc doctor has joined us. Her name is Dr. Meena Kadapakkam. Please read Susan's email on 8/5/20 add her to your EPIC Elm Street schedule.
- Our newest patient on Kanuma now has insurance. Please do NOT check off the patient's supplied medication anymore.
- Poly Vi Sol UNAVAILBLE We have three alternatives (Vitamin D drops, Poly Vi Sol with Iron or Tri Vi Sol). Please read Okkyung's email on 8/13/20.
- IV Room Changes
 - Tuesday 8/18: Women's switching back to Penicillin G 5MU minibags and Penicillin G 3MU frozen/thawed bags. We'll start docking the 5MU bags this week and start thawing the 3MU bags on Monday 8/17 in preparation for the switch on Tuesday.
 - Wednesday 8/19: Dopamine drip records will change back to the IVPB made with the vials. The order sets will be changed to have the original dopamine mixture record. Starting 8/19, if on the off chance that you see orders still using the premix bags, please reject and reorder using the IVPB Dopamine mixture record.
 - **Tuesday 8/25**: Cefazolin 2gm/20ml syringe sizes will go live. This will mainly affect the Women's Area.
 - Pharmacists: Workflow will be the same. The product that links to the Cefazolin 2gm order will be the 2gm/20mL syringe instead of the 1gm/10mL syringes.
 - o Technicians
 - Cleanroom: Will start making the 2gm/20mL syringes next week and decrease production of the 1gm/10mL syringe. <u>Note: All syringe sizes (1g, 2g, 3g) will be made in</u> <u>NS instead of SW.</u>
 - Outside: Load the 2gm/20mL syringes in Women's areas instead of the 1gm/10mL.
 Pediatric OR areas will still carry the 1gm/10mL syringes for now.
- To reduce costs, the new LBM IV Cleanroom will NOT have a BAXA compounder. We have a service agreement to pump the LBM TPNs. More information to come.

REMINDERS:

- Pharmacy Skills Day is due Aug 21. After completing, please give it to Donna.
- PTO requests are due August 24.
- New IV Pumps (called Plum 360) coming September 1, 2020. Please read Susan's email on 8/12/20.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3)



Pharmacist Noon Huddle Summary 08/17/20 to 08/21/20

NEW!

- Jennifer had several all staff huddle this week explaining what was discussed at John Bishop's Town Hall Meeting.
- Miller West has reopened for Gen Peds patients. They started to admit to P209 to 240. (Yellow Road and Green Road).
- MBU overflow patients started to admit to C2W. C2W Acudose has been loaded with Women's meds except for refrigerated items. They will be taking refrigerated drugs from W2E Acudose.

WORKFLOW

- Poly Vi Sol is now available and EPIC database has been updated to new formulation We started verifying Poly Vi Sol order starting 8/21/20.
- **Thursday 8/20**: Women's switched back to Penicillin G 5MU minibags for loading dose and Penicillin G 3MU frozen/thawed bags for maintenance dose.
- Diuril has been backordered since May and apparently we have been loaning to outpatient because of
 our patients who were being discharged on Diuril Outpatient is out of Diuril. Neonatologists will be
 switching patients who are on Diuril to Aldactizide for now if they are anticipating discharge in near
 future so that patient can continue as outpatient. Other option is hydrochlorothiazide. Once we build
 hydrochlorothiazide in the EPIC, they will be utilizing either Aldactizide or hydrochlorothiazide.

- Pharmacy Skills Day is due Aug 31. Due date was extended from Aug 21. After completing, please give it to Donna.
- PTO requests are due August 24.
- New IV Pumps (called Plum 360) coming September 1, 2020. Please read Susan's email on 8/12/20. Pitocin and Ancef 2 gm will be changing to accommodate this.

Pharmacist Noon Huddle Summary 08/24/20 to 08/28/20

NEW!

- There are several new workflows and changes on September 1, 2020. <u>New pumps</u> replacing the Hospira ones, new pump libraries, new C/S post-op order sets, new C/S PACU orders, and changes to <u>one strength</u>
 <u>Pitocin 30 unit/500 ml NS</u> (which means changes to the L & D admission order set, the Stillbirth Admission order set, the Vaginal Delivery order set, the C/S pre-op order set, hemorrhage order set for an actual event, etc. etc.). We will also have a new Latex Free pitocin Epic record. Please read Susan's email on 8/24/2020 for all the specifics.
- Ancef 2 gram are now in 20mL syringes.

WORKFLOW

- Arginine powder used to make the Arginine 2.5mEq/ml Oral solution is on backorder. We will be using the Arginine 10% Injection solution as replacement until it is available. A Medkeeper record has been made "Arginine Hydrochloride Oral Solution 0.475mEq/mL." There is no EPIC entry for Arginine 0.475mEq/mL oral solution currently so a miscellaneous order will need to be entered. Please reject any order for Arginine 2.5mEq/mL oral solution and enter a miscellaneous order. Please read Robert's email on 8/25/20.
- The TPN printouts have been fixed in terms of the separation issue. If a patient is on a TPN and also a Dextrose with additives IVF, they should print out separately. We should encourage MDs in NICU to use the same weight for both since Abacus takes one wt, but in the meanwhile use the TPN weight as the most important one.
- Acthar Gel is now NON-Formulary and a Patient's Supplied Medication. The free Sample Starter Program is gone. The price is \$39,864 per vial. Please see Dan for more information.
- Remdesivir is ON REQUEST. Nursing have been told to call Pharmacy for Remdesivir so we don't make it in case the patient cannot get it. Remdesivir 100mg is \$520, so we are trying to minimize any waste.

- Culture of Safety MCH Pharmacy Survey Results Thank you for taking the Pharmacy Culture of Safety Survey back in July 2020. Here is brief summary.
 - We want to know when errors are made because we don't want to make them again for the safety of our patients.
 - It is very important HOW we communicate errors. We will all focus on discussing what happened and why it happened and NOT who did it. Never mention people's names.
 - Remember, people generally already feel bad when an error is made, so don't add to it. Use your words carefully. Be professional and courteous.
- Pharmacy Skills Day is due Aug 31. Due date was extended from Aug 21. After completing, please give it to Donna.
- Phuong's Walk-By Baby Shower is on Tuesday, September 15, 2020 at 12PM in the MCH Pharmacy Breakroom. Phuong is registered at Amazon.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))



Pharmacist Noon Huddle Summary 08/31/20 to 09/3/20

NEW!

- There are several new workflows and changes on September 1, 2020. <u>New pumps</u> replacing the Hospira ones, new pump libraries, new C/S post-op order sets, new C/S PACU orders, and changes to <u>one strength</u>
 <u>Pitocin 30 unit/500 ml NS</u> (which means changes to the L & D admission order set, the Stillbirth Admission order set, the Vaginal Delivery order set, the C/S pre-op order set, hemorrhage order set for an actual event, etc. etc.). We will also have a new Latex Free pitocin Epic record. Please read Susan's email on 8/24/2020 for all the specifics.
- Ancef 2 gram are now in 20mL syringes.
- Decadron and APAP suppositories will be loaded in the Acudoses.
- There is a new bolus feature on the new IV Plum 360 pumps for the following medications: Cisatracurium, Fentanyl, Dexmedetomidine, Midazolam, Morphine, Pentobarbital, Propofol and Vecuronium. The stops of these are found in their usual respective MAM.
- Women's Anesthesia Tray will now have APAP Suppository.
- Due to the Diuril backorder, we now have HCTZ Oral Solution.

WORKFLOW

- Remdesivir is ON REQUEST. Nursing have been told to call Pharmacy for Remdesivir so we don't make it in case the patient cannot get it. Remdesivir 100mg is \$520, so we are trying to minimize any waste.
- Actemra We are trying to use up the Acterma 400mg vials before going back to by the Acterma 200mg vials. Please verify the Acterma 400mg vials for now.
- Coming soon We will be making our own Morphine PCA again so we don't have to walk over to LBM to get them.
- Coming soon We will be using the biosimilar Nivestym (filgrastim-aafi) when the EPIC records are ready and when our current Neupogen supply is low/gone. More information to come.
- TPN There are some Osmolarity mismatches between the EPIC and Abacus. Please inform Susan or Okkyung of "major" differences. The problem is being worked on from the EPIC side.

- Phuong's Walk-By Baby Shower is on Tuesday, September 15, 2020 at 12PM in the MCH Pharmacy Breakroom. Phuong is registered at Amazon.
- Congratulations to Rosette for winning August 2020 YouRXcellent drawing. Please continue to take time to acknowledge and recognize your fellow staff for good work.
- Congratulation to Megan for winning July 2020 YouRXcellent drawing. Other nominees were Melody, Quang, Randall, Patrick, Kristin (x2), Alison and Rosette.
- Please inform Dan, Okkyung or Willis when the Remdesivir supply in the Acudose is out. The current inventory in the Acudose is the donated supply. The Remdesivir in the Narc Vault is the purchased supply.
- We have shared with Dr. Casillas and some of the other Hem-Onc MD to sign the chemo orders as soon as possible to give Pharmacy at least 48 hours to process these orders. Dan and Mannhu are working on a spreadsheet to track the chemo orders that do not give us enough time to process. More to come.
- Succinlycholine (Anectine) from Sandoz has a Room Temperature Stability of 30 days. The package insert states 14 days, but we have a letter from Sandoz stating they have done extended RT stability testing, therefore, the RT expiration is 30 days for the Anectine.

JOKE OR CARTOON OF THE WEEK: (Please email Willis your jokes or cartoon and I will put them in the weekly summary (3))


Pharmacist Noon Huddle Summary 09/7/20 to 09/11/20

NEW!

- We are now using the biosimilar Nivestym instead of Neupogen. Nivestym is the same vial size of 300 mcg/ml. It is dosed the same, has the same indications. Please read Susan's email on 9/7/2020.
- Remdesivir EUA panel in EPIC for pediatric patients in now available. We can use the EUA Remdesivir for pediatric patients down to 3.5 kg. Please read Susan's email on 9/5/2020.
- The pharmacists at LBMC are going through an Alternative Work Schedule (AWS) process. 8 hours verses 10 hours. MCWH pharmacists will not be going through this process at this time.
- Starting Monday, September 14, 2020, the We and PIV shift will go back to 10 hours. Thank you again for your flexing and leaving early. This REALLY helped our financials.

WORKFLOW

- PICU Rounding PICU is beginning in person rounding again, but only limiting to 6 people. Therefore, at this time, only the PICU pharmacist can go and we CANNOT send students or residents to these in person rounds.
- Electrolyte Riders in Women's Electrolyte riders are allowed everywhere in Women's. In fact, for ALL injectables, Women's follow the ADULT MAMs, not the peds ones. All of the LBM tower, electrolyte riders are given. Of course, we do not have an ICU in Women's, so you should not be giving them like you would in adult ICU. Please read Susan's email on 9/11/2020.
- Nifedipine for Pediatrics Now that there is no Procardia, and the generic manufacturers cannot provide a known concentration, we have to abandon the use of nifedipine compounded liquid as well as using partial doses from nifedipine capsules. The alternative is isradipine oral liquid. Please read Susan's email on 9/11/2020.

- Flu shots are now available for employees. Flu shots for our patient's will be ready next week (September 15, 2020)
- Phuong's Walk-By Baby Shower is on Tuesday, September 15, 2020 at 12PM in the MCH Pharmacy Breakroom. Phuong is registered at Amazon.
- We are always looking for ways to improve communication in the Pharmacy. To improve our communications, we have daily huddles, weekly huddle summary, marquee computer screen in the break room with PowerPoint reminders and email reminders to the staff. If you have any more ideas to improve communication, please let Dan, Okkyung and Willis know.
- It is REVIEW time. Please help your manager or supervisor by emailing us your accomplishments, improvements and ideas so we can incorporate them in your review.
- The Memorial email sent on 9/9/2020 about registering so you can reset your password is a legitimate email (NOT phising). It is OK to register if you want to.



Pharmacist Noon Huddle Summary 09/14/20 to 09/18/20

NEW!

- The RX MCH Clinical Daily by Systems Smart Text has been changed for Thuy's WSC project. For now, just erase it. Susan will address this again in October 2020 staff meeting.
- MDI is returning Starting October 13, 2020, MDI rounds will resume every Tuesday and Thursday. We need your help to come up with new and exciting metrics we can track and share with hospital senior management. Please read Dan's email on 9/18/2020.

WORKFLOW

- Heme-Onc If Chemo orders are not being signed within 48 hours of admission/ administration, please fill out the spreadsheet in the <u>\\Ibrx01\Documents\Peds</u> HemOnc folder.
- Pediatric DOAC Guidelines have been approved by P&T. Please read Susan's email on 9/15/20.
- Revised pediatric and neonatal Vancomycin Guidelines have been approved by P&T. Please read Susan's email on 9/15/2020.
- MCH Cleanroom CNR (Compounding and Repackaging) Workflow Update More products will use CNR instead of the paper recipe cards. Please read Robert's email on 9/15/2020.
- KCI IVPB WARNING We will be carrying KCI <u>10</u>meQ IVPB. We still carry KCI <u>40</u>meQ IVPB for compounding. Storage bins for each strength are in separate locations BUT you still need to carefully check the concentrations before dispensing/compounding in case they get put in the wrong bin. More information to come.

- Flu shots are now available for employees. Flu shots for our patient's are also available too.
- Big thanks to Mannhu, Diana, Stacey, Alison, Melody and Robert for organizing/helping Phuong's Walk-By Baby Shower this week.
- To minimize dispensing errors, please remember to read the ENTIRE medication on the label. The different formulations are usually at the end (XL vs SR or granules vs chewable tablets).
- If LBMC calls to borrow an oral liquid we have, we CAN draw up the liquid in a unit dose syringe and label it with a P Touch label and send it to LBMC. LBMC should NOT send us the EPIC label for us to fill/draw up and dispense.
- We are always looking for ways to improve communication in the Pharmacy. To improve our communications, we have daily huddles, weekly huddle summary, marquee computer screen in the break room with PowerPoint reminders and email reminders to the staff. If you have any more ideas to improve communication, please let Dan, Okkyung and Willis know.
- It is REVIEW time. Please help your manager or supervisor by emailing us your accomplishments, improvements and ideas so we can incorporate them in your review. If you want to fill out the self-evaluation portion of your review, please Dan's email on 9/15/2020.
- Please fill out the Pharmacist Winter Holiday Preference form and return it to Blessy no later than Friday, September 25, 2020. Please read Blessy's email on 9/11/2020.
- The Engagement Survey and Culture of Safety Survey will be postponed until Spring 2021.

Inspired by Dan's emoji drug game. Enjoy... #23 was deemed "Rated R" 😒

1 SAND	2 MAN BOARD	STAND	4 READING
5 WEAR LONG	⁶ ROADS	7 TOWN	8 YCLE YCLE YCLE
9 LE _{VEL}	10 0 MD PHD BS	11 LIGHTS	
CHAIR	14 (10)	15 TOUCH	16
MIND MATTER	18 HE'S H MSELF	19 ECNALG	20 DEATH LIFE
	22 PROGRAM	23	

Pharmacist Noon Huddle Summary 09/21/20 to 09/25/20

NEW!

- D3 Pharmacist Shift will go back to 10 hours starting Monday, September 28, 2020. The D3 technician shift is also coming back.
- Coumadin is being discontinued. Generic Warfarin and Brand Jantoven are still available. The brochures are being updated, but if you counsel someone, you can mention this.
- Because of the Arginine oral backorder, we are using IV to be given orally. The EPIC record for Arginine has been updated to allow the IV form to be given orally.

WORKFLOW

- New IV APAP Order Panel We are trying to reduce IV APAP usage. Please read Susan's email on 9/22/20.
 - If a prescriber removes the "x 24 hour" stop date, <u>you have P & T Committee approval to add it</u> <u>back</u>.
 - If it falls off, which is our intention, they will have to re-prescribe if patient truly is absolutely NPO status.
 - If they want ATC dosing, no problem, they can do that if it is needed as we don't want to be obstructive. We can use the scoring tool to recapture those IV to PO's later by calling MD.
- New Peds Insulin Pump Order Set now available. Women's patients should use the ADULT Insulin Pump Order Set. Please read Susan's email on 9/23/20.
- Remdesivir Any physician can prescribe Remdesivir in EPIC and the pharmacist now must check if the patient meets the criteria before verifying the order. Please read Susan's email on 9/21/20.
- KPhos Riders The diluent volume default has been removed. The volume for the rider is now blank so you need to enter the correct volume for the rider.

- KCl IVPB WARNING We will be carrying KCl <u>10</u>meQ IVPB for WOMEN'S patients only and these are stocked underneath the Dck Pharmacist checking table. We still carry KCl <u>40</u>meQ IVPB for compounding. <u>BE VERY CAREFUL since we now have 2 different concentrations.</u>
- MDI is returning Starting October 13, 2020, MDI rounds will resume every Tuesday and Thursday. We need your help to come up with new and exciting metrics we can track and share with hospital senior management. Please read Dan's email on 9/18/2020.
- Please fill out the Pharmacist Winter Holiday Preference form and return it to Blessy no later than Friday, September 25, 2020. Please read Blessy's email on 9/11/2020.
- Insulin Per Pharmacy We cannot do Insulin Per Pharmacy for a patient admitted in LBMC because LBMC does not have an Insulin Per Pharmacy Guideline.
- Mastocytosis Kit and other Emergency Med kits We noticed sometimes these kits are empty or missing meds and the red lock is applied. Please remember to restock these kits with the correct unexpired meds before applying the red lock.
- Rounding Per P&T, we can round doses "up to" 20% except Chemos and Blood Factors. When rounding, use your clinical judgment to minimize the dose you are rounding.
- Suspicious "phishing" emails have been on the rise. Remember, do NOT open or click on any links if the email looks suspicious.



Pharmacist Noon Huddle Summary 09/28/20 to 10/2/20

NEW!

- Susan is running some October Staff Meetings Please try to attend one of them.
 - Tuesday October 13th: 1:30 to 2:30 pm or 2:30 to 3:30 pm (PCR)
 - Wednesday October 14th: 1:30 to 2:30 pm or 2:30 to 3:30 pm (PCR)
 - Friday October 16th: 1: 30 to 2:30 pm or 2:30 to 3:30 pm (Boardroom)
- MDI is back Our three metrics are 1) HD NDC Tracking, 2) TPN Transcription Errors and 3) IV to PO Acetaminophen. Please read Robert's email on 9/30/20 for more information.
- Actors needed for short 1-minute video of the MCH Pharmacy and what we do. This video will be shown to the hospital during Pharmacy Week 2020.
- KIDs List (Key Potentially Inappropriate Drugs in Pediatrics) developed in 2020 by the Pediatric Pharmacy Association panel is available. Please read Nancy's email on 9/29/20.

WORKFLOW

- Benadryl Rule of Thumb HemOnc and General Peds would like Benadryl doses of 25mg or higher to be in the 5mg/ml concentration and doses less the 25mg to be the 1mg/ml concentration (unless RN requests other concentration as needed for fluid restriction). More information to come whether other areas want this "Rule of Thumb" and how this impacts CHIVAS.
- Mini-Pharmacy Apparently Mini-Pharmacy is moving away from providing free items like the glucometer, etc. in favor of focusing on insulin pump supplies and CGM sensors. Kimey and Amy Scott are working to get a new vendor to get free glucometers. More information to come. Please read Susan's email on 10/1/20.

- EPIC will look very different after the October 11, 2020 upgrade. Please read Jason's email on 9/28/20.
- Dopamine in Transport Bags We currently only have 1 strength of dopamine premixed bags: 3200 mcg/ml in 250 ml (800 mg in 250ml). They are kept behind the oral liquids on the wire rack shelves, near the incubator.
 - **INTERNAL transport bags** (i.e. Bags kept in PICU/CT-ICU for patient transport from the unit to other places in the hospital):
 - These bags will no longer have dopamine or 20% Mannitol in them.
 - **EXTERNAL transport bags** (i.e. Bags kept in Transport Room for patients transporting to and from the hospital externally):
 - These bags WILL continue to have dopamine in them. They are kept in separate pocket (not in the Yellow Drug bag).



Pharmacist Noon Huddle Summary 10/5/20 to 10/9/20

NEW!

- Cyclic TPN EPIC Orders Request EPIC to build a 30-minute cycle option on cyclic TPNs.
- Our Pharmacy Culture of Safety Survey Monkey Please fill out this optional survey to help us foster a nonpunitive work environment. <u>https://www.surveymonkey.com/r/Y2D5J2D</u>
- Susan is running some October Staff Meetings for pharmacists who staff the PICU.
 - o Tuesday October 13th: 1:30 to 2:30 pm or 2:30 to 3:30 pm (PCR)
 - Wednesday October 14th: 1:30 to 2:30 pm or 2:30 to 3:30 pm (PCR)
 - Friday October 16th: 1: 30 to 2:30 pm or 2:30 to 3:30 pm (Boardroom)
- MDI is back Our three metrics are 1) HD NDC Tracking, 2) TPN Transcription Errors and 3) IV to PO Acetaminophen. Please read Robert's email on 10/6/20 for more information.
- Please read Heather's email on 10/4/2020 about the Emergency Drug Caches that we have here on campus.
- We will be training nightshift pharmacist Linh Do in peds. Please welcome her.

WORKFLOW

- Benadryl Rule of Thumb We will be verifying and preparing scheduled diphenhydramine doses as listed below: Please read Robert's email on 10/6/2020.
 - o Gen Peds, Miller West, and Heme Onc
 - o 25mg 50mg: Verify and prepare using 5mg/mL dilution
 - <25mg: Verify and prepare using 1mg/mL dilution (RN may request different dilution if patient is fluid restricted)
 - o NICU, PICU and Womens
 - Verify and prepare per our usual workflow (usually straight drug 50mg/ml).
 - If a dilution is needed, please <u>use the 5mg/mL or 1mg/mL dilutions</u> instead of the 10mg/mL so we don't have too many concentrations.
 - NICU and PICU have the syringe pumps more readily available so they do not run into the same issue as the other units.
 - PRN doses can still be verified to the acudose and the RN will dilute those as needed themselves.

- Remember to process/dispense/fill/check one medication at a time. We call this **One-Piece Flow** and this has shown to reduce errors.
- In the IV Room, please check the narc syringes default expiration date on the label. We give it a 30-hour expiration date.
- EPIC will look very different after the October 11, 2020 upgrade. Please read Jason's email on 9/28/20.
- YouRXcellent September 2020 Nominees and Winners– September 2020 Maleny x2, Nicole, Melody x3 Lucy, Cynthia, Chante x2, Randall, <u>Millie x3 - WINNER!</u>, Kathy x2, Julie, Sothea, Rosette, Megan x2
- Annual Trick or Treat for children will be held in Houssel's Forum this year on October 30, 2020 from 10 AM to 12 PM. Please see Willis if you are interested

Pharmacy Debates



Pharmacist Noon Huddle Summary 10/12/20 to 10/16/20

NEW!

- Starting Monday, October 19, 2020, all Pharmacists shifts are back to 10 hours Thank you for flexing the last 7 months.
- Pharmacy Week is October 18-24, 2020. See email for the festivities.
- We will be training nightshift pharmacist Linh Do in peds. Please welcome her.
- Hospital Uniform Allowance Please check your Suite Style account after October 26 for your allowance. Please contact HR if you have questions.
- We have made some Latex-Free Pitocin bags. They are labeled "Latex Free" and are stored in the Yellow bin in the fridge.

WORKFLOW

- There will be minor construction in the Pharmacist work area to pull more cables and wires to allow us to spread out more. Please give us feedback about the new layout.
- NICU Transport Pack We are working with Transport Team to determine what medications are needed. More to come. Please let Pharmacy Management know if the Transport team requests medications that seem out of the norm.
- Synagis Workflow coming soon. More to come.
- BAXA Compounder Technical Problem Sometimes the BAXA cannot find the database when starting. If you encounter this issue, please call Baxter technical support so they can walk you through the process of manually finding the local database backup. Do NOT call out IT first because they may pull an older database. BAXA Technical Service – 1-800-678-2292. Please contact Robert Vo if you have questions.
- Robert will be training some pharmacists on CNR on Tuesday, October 20, 2020.

- Med Safety For peds patients that transfer from the ED to MCH, we no longer reprint label and attach that label to the drip from the ED. We will make a new drip.
- We had our Earthquake Preparedness Drill this week. Remember, during an earthquake, remember to DROP, COVER and HOLD ON. Remaining calm and contact your manager for further instructions.
- Our Pharmacy Culture of Safety Survey Monkey Please fill out this optional survey to help us foster a non-punitive work environment. <u>https://www.surveymonkey.com/r/Y2D5J2D</u>
- Annual Trick or Treat for children will be held in Houssel's Forum this year on October 30, 2020 from 10 AM to 12 PM. Please see Willis if you are interested. Sorry...no firemen this year 🔅
- Code of Conduct Please read John Bishop's email on 10/15/2020 During this election year, employees may personally participate in and contribute to political organizations or campaigns on their own time (off work hours), but they must do so as individuals, not as representatives of MemorialCare, and they must use their own funds. In addition, one should not wear MemorialCare branded attire (e.g., lab coats, scrubs, shirts, etc.) during these activities.



Pharmacist Noon Huddle Summary 10/19/20 to 10/23/20

NEW!

- Starting Monday, October 19, 2020, all Pharmacists shifts are back to 10 hours Thank you for flexing the last 7 months.
- Robert will be training some Pharmacists on EPIC Compound and Repackaging (CNR). If you need training, please contact Robert.
- Thuy's PICU Fluid Overload Project has changed a little bit. The main change is the calculation for % med contribution: **The total fluid intake/denominator will now be calculated as total intake from the last 24 hours.** This number is taken from the intake charted in Epic. Please read Thuy's email 10/23/20.

WORKFLOW

- The new installed "pole" has electrical, network and phone outlets. We will order 2 phones. Please give us feedback about the new layout.
- MED ALERT We carry 2 different concentrations of Heparin (50 units/ml and 100 units/ml) so be EXTRA careful. The Heparin 100 units/ml (25,000 units in 250ml) is stored by the KCL 40mEQ (Women's Section by the checker).
- TPN The Bridge Bag TEMPLATE in Abacus has been renamed to minimize it being selected to enter a patient's TPN.
- TPN We are updating our acceptable weight variance on the BAXA compounder to +/- 5%. In the past, it had been set to +/- 3%. BAXA will now alert at the 5% threshold instead. When running the Mix-Check Report at night, please now set the percentage to 5% instead of 3% to catch all of the TPNs.
- Synagis will start November 3, 2020. Please read Susan's email on 10/19/20. We will continue to do
 Tuesday only batching. We are encouraging that a Synagis <u>Referral</u> Order be written too for our patient
 who receive inpatient Synagis.

- MAM Revision The goal this year is to review at least 2 MAM. Please see Susan for the documents and sign up on the MAM sheet on the MDI Board.
- There is a Dopamine drip premixed bag in the EXTERNAL Transport bag.
- Time off to Vote If you need time off to vote on November 3, 2020, please contact Willis, Okkyung or Dan at least 2 days before so we can arrange time at the beginning or the end of your shift to vote. See post voting flyer in the pharmacy.
- Please congratulated our staff for their years of service. Okkyung, Dan and I will be handing out your service recognition certificates and pins.
 - o 5 Years Phuong, Marilyn, Randall, Kelly, Patrick, Maleny, Frances, Maria, Ashley, Robert
 - o 10 Years Victor, Edmund, Dan
 - o 15 years Karen, LizEver
 - o 20 years Suzanne, Kimmy
 - o 40 years Mariane (WOW!!! That's 40 years)

HAPPY PHARMACY WEEK October 18-23, 2020

PHARMACY TEAN States Welk-perts!

Pharmacist Noon Huddle Summary 10/26/20 to 10/30/20

NEW!

- Informational Services (IS) will be decommissioning some old printer servers and upgrading to new print servers. If you experience any issues (missing printer or default printer reset), please contact the Service Desk for further assistance, (562) 933-9450 or x39450.
- Uniforms Please look for an email from SuiteStyles by Medline to order your uniform. This year we are getting 4 pieces.
- Starting next week, medications for rapid Intubation (atropine, fentanyl and rocuronium) for the NICU will be loaded in the NICU Acudoses.
- Benefits- You should be receiving your Benefit Package in the mail this week. Open enrollment is from 11/2/20 to 11/20/20. There will be no physical benefits fair this year.
- Miller West Red Road Rooms (Rooms 201-216) are NOW General Peds beds again.
- There is a new CLEAR 250ml CADD cassette for Peripheral Nerve Block. Please read Robert's email on 10/28/2020.

WORKFLOW

- PICU and CTIUC Rounding Yes, we are caught in the middle. More to come.
- The new installed "pole" has electrical, network and phone outlets. The 2 new phones have arrived. Please give us feedback about the new layout. We will order 2 sit/stand computer work stands first to test them.
- Synagis will start November 3, 2020. Please read Susan's email on 10/19/20. We will continue to do Tuesday only batching. We are encouraging that a Synagis <u>Referral</u> Order be written too for our patient who receive inpatient Synagis.
- Thuy's PICU Fluid Overload Project has changed a little bit. The main change is the calculation for % med contribution: The total fluid intake/denominator will now be calculated as total intake from the last 24 hours. This number is taken from the intake charted in Epic. Please read Thuy's email 10/23/20.
- Minibag Verification for Women's patients Only Aztreonam 1 gram, Cefepime 2 grams, Cefoxitin 1 gram, Ceftriaxone 1 gram and 2 grams default in EPIC to Minibags (MB) which we stock. All other antibiotics should be ordered as IVPB or pediatric dilution.

- GET YOUR FLU SHOT Deadline is 10/31/2020. If you decline the flu shot this year, you still need to go to Employee Health to sign the declination form.
- EPIC Downtime this weekend November 1, 2020 from 0100 to 0600. Daylight savings also.
- Regardless of patient's COVID-19 status, if anyone is in the room when aerosolized procedure is done, needs to wear N95 <u>and</u> eye protection to protect themselves. Timeframe of 15 minutes recommended by the CDC is relevant in this case. During codes, try to stay outside the patient's room.
- We are busy. If you need help, please ask Okkyung and Dan for help and we will find you some help.
- Time off to Vote If you need time off to vote on November 3, 2020, please contact Willis, Okkyung or Dan at least 2 days before so we can arrange time at the beginning or the end of your shift to vote. See post voting flyer in the pharmacy.
- October YouRxcellent Lang *WINNER*, Edmund, Maleny, Megan, Randall (x2), Rosette and Victor
- Cybersecurity Remember NOT to open any suspicious emails or click on any suspicious links. To improve security, you will not be able to access your non-Memorial email (such as gmail, yahoo, etc.) from Memorial computers. Personal email accounts are still available through mobile devices at this time.
- Please congratulated our staff for their years of service. Okkyung, Dan and I will be handing out your service recognition certificates and pins.
 - o 5 Years Phuong, Marilyn, Randall, Kelly, Patrick, Maleny, Frances, Maria, Ashley, Robert
 - o 10 Years Victor, Edmund, Dan

- o 15 years Karen, LizEver
- o 20 years Suzanne, Kimmy and Nancy (Sorry Nancy, I left your name out last week)
- 40 years Mariane (WOW!!! That's 40 years)





Pharmacist Noon Huddle Summary 11/2/20 to 11/6/20

NEW!

- Starting 11/2/20, the NICU can perform Rapid Sequence Intubation (RSI) procedure. Rocuronium and Atropine will be added to the NICU Acudose to allow nurses faster access to these meds. Pharmacy no longer needs to draw up these meds, but you do need to verify the orders in EPIC so the NR can get them from the Acudose. However, if you get an order for Vecuronium, then Pharmacy will still need to prepare the dose. Please read Okkyung's email on 10/30/20.
- Tralement (MTE-5 replacement) is now being used for adult TPNs and ped >40kg TPNs.
- Admelog (Humalog replacement) is now being used.

WORKFLOW

- CTICU will be having Synagis "timeouts" every Wednesday during rounds. This will be a time to review if
 patients are a Synagis candidates, proposed discharge date, order the dose for the following Tuesday if
 they qualify, and for either the attending or Joelle the Clinical Program Coordinator to order the
 referral to outpatient for the following Synagis doses. If they already received a dose, this will be a
 good time to inform the team to when the next dose is due. If a patient is admitted after rounds on
 Wednesday, we can also discuss them on Thursday rounds and order the Synagis dose. Just make sure
 to inform Tanya right after rounds so she can order the medication to arrive the following Tuesday.
 Anyone after Thursday rounds will not be able to have their dose ordered for the following Tuesday.
 Please read Randall's email on 11/5/2020.
- Our usual ISOEVA evac containers are backordered currently so we are getting Intravia Containers made by Baxter. The ISOEVA containers do not contain DEHP so they can be used for chemotherapy preps and other IVs that require non DEHP/PVC bags. If we run out of the ISOEVA bags, please use the 250mL and up EVAC bags for chemotherapy. Intravia containers contain DEHP and should only be used in the CLEANROOM, such as for acetaminophen. As a reminder, here are some IVs made with non-DEHP bags: amiodarone, amphotericin B lipid complex, lorazepam. Please read Robert's email on 11/4/2020.
- PICU and CTIUC Rounding We are working on reasons why the PICU pharmacist should stay with the PICU rounding team. We are planning to bring back to the 2nd pharmacist (CTICU Pharmacist) when needed. Please share your ideas with Dan. More to come.
- RFID Intelliguard Some manufacturers started to incorporate RFID technology into their labeling. So far, Sandoz is starting with Succinylcholine and Rocuronium. Fresenius Kabi is starting with propofol. We use Sandoz Succinylcholine and Fresenius Kabi propofol in Anesthesia Trays using Intelliguard. Please read Okkyung's email on 11/4/2020 for details of new workflow.

- Its annual review time! Dan, Okkyung and Willis will be giving you your annual performance review this month.
- Please turn in your PTO request 2/8/2021 through 6/6/2021 to Donna. See Donna's email on 11/3/2020.
- Please do NOT wear the disposable gowns if you are cold. Save gowns for the cleanroom and use a jacket instead to keep warm.
- Regardless of patient's COVID-19 status, if anyone is in the room when aerosolized procedure is done, needs to
 wear N95 <u>and</u> eye protection to protect themselves. Timeframe of 15 minutes recommended by the CDC is
 relevant in this case. During codes, try to stay outside the patient's room.
- We are busy. If you need help, please ask Okkyung and Dan for help and we will find you some help.
- October YouRxcellent Lang *WINNER*, Edmund, Maleny, Megan, Randall (x2), Rosette and Victor

- Cybersecurity Remember NOT to open any suspicious emails or click on any suspicious links. To improve security, you will not be able to access your non-Memorial email (such as gmail, yahoo, etc.) from Memorial computers. Personal email accounts are still available through mobile devices at this time.
- Long Beach Pharmacists AWS passed. Full time LBMC pharmacists will still work 10 hours shifts.



Pharmacist Noon Huddle Summary 11/9/20 to 11/13/20

NEW!

- PICU and CTICU Rounding Starting Monday, November 16, 2020, we will be scheduling a CTICU Pharmacist for rounding. This shift will be 8AM to 12PM or 1 PM (8-hour pharmacists 0800-1200 and 10-hour pharmacists 0800-1300) Monday through Friday. The PICU pharmacist will stay with the PICU rounding. More details to come.
- There is a new Long Acting Synagis study that our patients may be enrolled in. Dr. Deveikis is looking to Pharmacy to help for referrals for the study on a long-acting Synagis. Blessy has the study protocol. You can tell the MD to call Dr. Deveikis at the following numbers: 1) Her direct desk x38668 2) Her cell 562-972-0950. Please read Susan's email on 11/9/2020.
- Bamlanivimab is a monoclonal antibody for treatment of mild to moderate COVID under FDA Emergency Use Authorization (EUA) for patients 12 years or older and weight at least 40kg. This med is NOT authorized for use in hospitalized patients. More information to come.
- Remdesivir (Veklury) received FDA approval (but only for adults and peds greater than 12 years/40 kg). Patients under age 12 or less than 40 kg (3.5kg 40kg) are still under the EUA.
 - Adult/older peds record fixed to eliminate the requirement for the EUA Fact Sheet and consent. Note that these requirements are eliminated but the actual fact sheets are still linked and that is because it still shares the same record with peds EUA so they remain there. Just ignore them.
 - The new Package insert also changed the LFT monitoring from 5X ULN for ALT to a more relaxed
 > 10 X ULN for the contraindication. This also changed with the peds EUA. All records have
 been adjusted to give the absolute value of the 10X ULN for ALT for your reference.
 - Both are built with the 5 day course only. If there is a chance someone is continuing to do poorly, and 10 days is desired with no stop in between, you will need to re-do the panel and eliminate the loading dose and extend the maintenance to x more days.
 - All records now include a stat PT/INR as the new approval says to "assess" it due to more remdesivir patients have prolonged PT. You do not need to wait for the result to come back before administration, which is now stated as a comment in the loading dose records. You do have to look at the renal fxn and liver fxn however as stated in the criteria, as per usual.

WORKFLOW

- Patient TF has bedaquiline (Sirturo) mailed to our inpatient pharmacy and we have been dispensing a
 dose every Monday, Wednesday and Friday when TF comes in as patient own med. We decided to
 dispense the week supply of bedaquiline on Monday (we will sign out three doses to Terri in Infusion
 every Monday) and Terri will put the bedaquiline in the patient's pillbox for the week. Please read
 Suzanne's email on 11/10/2020.
- Octreotide Octreotide will be in Epic as an injection on the Facility list (ERX # 900977). When the prescriber picks IV as the route, it becomes an IVPB in NS (volume blanked out such that you have to pick an appropriate range of dilution from the MAM—see new draft attached but basically 1-10 mcg/ml is fine). The 100 mcg/ml vial would be used for that. When the SQ route is chosen instead, it will stay as a straight drug injection but will utilize various sizes that we stock: Dose: 0-100 mcg Use 100 mcg/mL vial; Dose > 100 mcg Uses 500 mcg/mL vial. See Susan's email on 11/9/2020 (EPIC Screenshots).

- Trophamine is on backorder in order to minimize waste, please minimize the overfill when increasing the TPN volume overfill beyond the standard 50ml.
- We went live with CNR in our PT Lab. Please use EPIC CNR for production of the oral liquids, relabeling and packaging of tablets. Please read Robert's email on 11/10/2020.

REMINDERS:

- In past Joint Commission surveys there have been findings related to patients with orders that have wrong routes on the profile. Pharmacy needs to work with nursing to make sure that we are survey ready since prescribers continue to enter orders incorrectly. Please make sure that your Rx Sidebar includes the route field. Please call nurse to clarify if all meds on profile are for one enteral route and another gets ordered (usually all meds NG or GT and new order for PO).
- Its annual review time! Dan, Okkyung and Willis will be giving you your annual performance review this month.

IMAGE OF THE WEEK:



Happy Friday the 13th 😳

Pharmacist Noon Huddle Summary 11/16/20 to 11/20/20

NEW!

- The ED Department is hosting an online Pediatric conference on February 24-25, 2021 and is looking for a pharmacist to present on a pediatric medication (treatment or workflow) topic. If you are interested, please see Okkyung, Dan, Susan or Willis. We can give you project days if needed.
- There is a new Long Acting Synagis study that our patients may be enrolled in. Dr. Deveikis is looking to Pharmacy to help for referrals for the study on a long-acting Synagis. <u>Enrollment for this study ends November 30, 2020 so we do not need to</u> <u>contact Dr. Deveikis after 11/30/2020.</u>
- Bamlanivimab is a monoclonal antibody for treatment of mild to moderate COVID under FDA Emergency Use Authorization (EUA) for patients 12 years or older and weight at least 40kg. This med is NOT authorized for use in hospitalized patients. <u>LBMC received</u> <u>23 doses and are planning to give this to patient in the ED.</u> More information to come.

WORKFLOW

- All antineoplastics (Table 1) are prepared in a BioSafety Cabinet in the Chemo Room. Please read Robert's email on 11/18/2020 for standard work for packaging antineoplastic tablets and antineoplastic oral liquids.
- Trophamine is on backorder in order to minimize waste, please minimize the overfill when increasing the TPN volume overfill beyond the standard 50ml.

- If a patient receives a wrong medication, we must contact the physician (Attending) to inform them of the medication error. This is pharmacy policy (RX-401). Either nursing or pharmacy will fill out an UOR.
- We can borrow and loan medications to LBMC. Please read Willis' email on 11/18/2020.
- The deadline to elect or make changes to your benefits is Friday, November 20, 2020.
- Each pharmacist needs to review and update 2 MAM. Please sign up on the MDI board. First MAM due date is 3/1/2021 and the second MAM due date is 6/30/2021. Please read Dan's email on 11/16/2020.
- We are doing Secret Santa this year so please see Madonna if you are interested in participating.
- Its annual review time! Dan, Okkyung and Willis will be giving you your annual performance review this month.
- There is curfew starting from 10 PM to 5 AM. Please remember to have your Employee Badge during these hours to show you are an essential worker.



Pharmacist Noon Huddle Summary 11/23/20 to 11/25/20

NEW!

- Hospital is providing a free Thanksgiving Meal on Thanksgiving Day (11/26/20) for staff. We need one volunteer from Pharmacy to pick up the pre-package meals. Please see Willis' email on 11/23/2020.
- We have a new MDI Metric Tracking TPN order changes by the prescriber. Starting on Wednesday, November 25th, the new metric will be tracking when TPN orders are changed > 60min after original the order is placed. This will help us streamline the TPN ordering workflow and reduce duplicate work and waste. Please read Robert's email on 11/22/2020.
- We are nominating Technician of the Year (TOY) and Pharmacist of the Year (POY). Please email your TOY nomination to Okkyung and your POY nomination to Willis.
- Dan is collecting for our Technician gift cards so please contribute if you can to show our appreciation to our wonderful and hard working technicians.
- Bamlanivimab is a monoclonal antibody for treatment of mild to moderate COVID under FDA Emergency Use Authorization (EUA). This med is NOT authorized for use in hospitalized patients. LBMC received 23 doses and are planning to give this to patient in the ED Room 55. <u>Patient criteria: patients</u> > 65 y/o and/or BMI>35. More information to come.

WORKFLOW

- The CT-ICU is going to start to chart a weekly Drug Dosing Weight on each patient. These will be updated on each Monday by the Physicians and/or Nursing. Currently the ask by the CTICU is for the pharmacists to work with the CTICU Attendings to modify drugs doses for the increase in weekly weight on Mondays on current medications. It is responsibility the Attending or other prescriber to use this weight when ordering medications at this time, as sometimes they will want the current weight and sometimes a Drug dosing weight. Pharmacy is **NOT expected** to look for this weight currently for new orders, as it is really buried in the chart. Please read Dan's email on 11/20/2020.
- Prenisolone Oral Liquid Change We will use up the last of the Prednisolone Oral Liquid (Prelone[®]) in the next few days and we cannot get more. Early next week when we are out, we will need to switch to the Prednisolone Sodium Phosphate Oral Liquid (Orapred[®]).
- RFID Intelliguard– Approving Propofol that has a built-in RFID tag. Please read Okkyung's email on 11/25/2020. There are different processes for <u>Sandoz</u> Succinylcholine and the <u>Fresenius Kabi</u> Propofol.
- PT Lab CNR We do precheck tablets. Remind the techs not to skip this step. For the narcs, enter the NDC from the manufacturer and NOT the custom NDC.

- The ED Department is hosting an online Pediatric conference on February 24-25, 2021 and is looking for a pharmacist to present on a pediatric medication (treatment or workflow) topic. If you are interested, please see Okkyung, Dan, Susan or Willis. We can give you project days if needed.
- There is a new Long Acting Synagis study that our patients may be enrolled in. Dr. Deveikis is looking to Pharmacy to help for referrals for the study on a long-acting Synagis. <u>Enrollment for this study ends</u> <u>November 30, 2020 so we do not need to contact Dr. Deveikis after 11/30/2020.</u>
- Each pharmacist needs to review and update 2 MAM. Please sign up on the MDI board. First MAM due date is 3/1/2021 and the second MAM due date is 6/30/2021. Please read Dan's email on 11/16/2020.

- PTO Requests covering 2/8/2021 through 6/6/2021 are due 12/4/2020. Please read Donna's email on 11/3/2020.
- There is curfew starting from 10 PM to 5 AM. Please remember to have your Employee Badge during these hours to show you are an essential worker.



Pharmacist Noon Huddle Summary 11/30/20 to 12/4/20

NEW!

- Hospital is providing a free Holiday Meal (like Thanksgiving) on December 10, 2020 for staff. Willis, Okkyung and Dan will pick them up and bring them to you.
- Employee Health is now available 24 hours/7 days a week for you to call (562-933-1600). Please remember to call the MOC too if you are not feeling well.
- Welcome residents Reshma and Akeem to Peds.

WORKFLOW

- NICU Antimicrobial Regimens and Durations Please read Susan's email on 12/1/20 which contains information about antibiotic indications, treatment and duration commonly seen in the NICU.
- New updated Flootstock Rotations Please read Dan's email on 12/2/2020.
- Benadryl concentrations Please read Robert's email on 12/3/2020. Use either the 1mg/ml or 5mg/ml concentrations depending on the dose and location. Do NOT use the 10mg/ml because we do not routinely stock this concentration anymore.
- Duoneb Nebulizer EPIC Panel This will help with autosubbing/ordering. Please read Robert's email on 12/1/2020.

- MemorialCare Email Policy Update
 - Per the email policy update, user accounts that have not been accessed or used in 60 days will be disabled. After another 30 days the mailbox in Office 365 will be deleted.
 - It is every employee's responsibility to read your email. For those that don't access it in 60 days, it will be disabled, and we must put in a request to reactivate. If no access in 90 days, it will be deleted completely so anything that you may have saved over the years -> all gone.
 - Individuals on LOA do not fall under this policy as there is a different workflow. However, they
 will need to access their account as soon as they return from LOA. If they don't, their account
 will be disabled on the last Wednesday of the month.
- MDI is once week now (every Tuesday) and senior management will ask you the usual questions. We do NOT need to present our MDI, BUT please continue to track and record our MDI metrics on the board.
- Dan is collecting for our Technician gift cards so please contribute if you can to show our appreciation to our wonderful and hard-working technicians.
- PTO requests for 2/8/21 to 6/6/21 are due to Donna Friday 12/4/2020
- We are still nominating Technician of the Year (TOY) and Pharmacist of the Year (POY). Please email your TOY nomination to Okkyung and your POY nomination to Willis.
- December Dates:
 - o December 10, 2020 Hospital Holiday Meal
 - o December 16, 2020 MCWH Pharmacy Meal and Secret Santa Reveal (Hey, that rhymes)
 - o December 18, 2020 Inpatient Pharmacy Meal
- Congratulations to November's YouRXcellent Nominees and Winner Diana, John, Lang (x2), Madonna, Maleny, Mannhu and <u>Nicole *WINNER*</u>

The Pharmacist



hat my friends think







what society thinks I do

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what my friends think I do



Pharmacist Noon Huddle Summary 12/7/20 to 12/11/20

NEW!

- Our stocked Prednisolone 15mg/5ml oral solution is not available so we'll be switching back to Prednisolone Sodium Phosphate 15mg/5ml tomorrow. The EPIC orders will default to the new product starting 12/10 at 0900.
- CTICU has started doing cardiac discharge rounds on Tuesday at 8:30 AM in the usual conference room near 3N.
 If you work CTICU on Tuesdays, please attend. Both Dr. C and Dr. A attend and Tracy leads the discussion just like for PICU. Please sign in on the same sheet as the PICU pharmacist as they are not creating a new sheet right now for some reason.
- Due to number of patients admitted at LBMC, there may be patients greater than 18 years that may be admitted to MCWH for treating. More information to come, but if you see medication orders for these patients, please pay attention and inform pharmacy management so we can follow up on any issues.

WORKFLOW

- Baricitinib (Olumiant) was FDA approved for EUA in combination with Remdesivir for treating patients with COVID. If used, a fact sheet must be given to the patient/family. Please read Susan's email on 12/7/2020.
- Pharmacist computer LBDRXI199 has been repaired. A new replacement computer has been ordered and all new computers have Windows 10 so Abacus cannot be used on new computers with Windows 10. We are trying to get Abacus upgraded so it can used on Window 10 computers.
- Dan completed his 4th quarter audit of the Narcotic Drip Documentation. There were no discrepancies and two incomplete waste documentation. Thank you Dck and WE pharmacists for making sure we are compliant with controlled medication documentation and reconciliation.
- The JIT IV hood in the cleanroom has failed and until we can get this hood repaired, please read Robert's email on 12/10/2020 for workflow changes in the IV room.
- Copper warnings in TPN Thanks to Susan and Brittany who figured out the copper warnings were misfiring because it was linked to Zinc instead of Copper. It has been fixed in EPIC.
- Truxima is a biosimilar that we <u>will</u> use instead of Rituxan. We are working to get EPIC ready for Truxima. Please read Susan's email on 12/9/2020 for the latest information. More information to come.
- Elm Street Vincristine will soon be made in IV bags, NOT syringes for Elm Street too. Tentative Go Live Date is 12/21/2020. More information to come.
- There will be new workflow for Pharmacy to reconcile partially used Epidurals in L&D. More information to come next week.

- Annie the nightshift pharmacist is leaving and her last day will be December 23, 2020. Please say goodbye to her and wish her good luck with new job in Northern California.
- Dan is collecting for our Technician gift cards so please contribute if you can to show our appreciation to our wonderful and hard-working technicians.
- Last chance to nominate the Pharmacist of the Year (POY) and the Technician of the Year (TOY). Please email your TOY nomination to Okkyung and your POY nomination to Willis. Last Day to submit is Monday 12/14/20 at
- Employee Health is now available 24 hours/7 days a week for you to call (562-933-1600). Please remember to call the MOC too if you are not feeling well.
- December Dates:
 - December 16, 2020 MCWH Pharmacy Meal and Secret Santa Reveal (Hey, that rhymes)
 - o December 18, 2020 Inpatient Pharmacy Meal
 - December 31, 2020 Pharmacy Inventory

HOW'S YOUR QUARANTINE HAIRDO LOOKIN?



Pharmacist Noon Huddle Summary 12/14/20 to 12/18/20

NEW!

- Congratulations to our Technician of the Year Kelly and our runner ups Melody and Marilyn.
- Congratulations to our Pharmacists of the Year Lucy and Mira and our runner ups Mannhu and Cathy.
- Due to staffing challenges, the CI shift has been removed. The daytime weekend pharmacists need to pick up the CI tasks.

WORKFLOW

- Our JIT IV Hood is down again (motor). Please read Robert's email on 12/10/2020 for workflow.
- There is current shortage of Pediatric MVI. If a second syringe is needed, estimate the amount needed based on the remaining TPNs and use smaller Peds MVI (4ml+ 1ml sets) to make the syringe.
- Elm Street Vincristine will be made in IV bags, NOT syringes for Elm Street too. Go Live Date is 12/21/2020.
- There is new workflow for Pharmacy to reconcile partially used Epidurals in L&D. We are working out the details of the procedure. Okkyung is training staff. More to come.
- Levocarnitine in TPN records continuous verse Cyclic for any drugs dosed per kg/day in a TPN, please always check the actual dosing between Abacus and EPIC for a discrepancy. Please read Susan's email on 12/14/2020 for details of the problem and solution.
- Due to number of patients admitted at LBMC, there may be patients greater than 18 years that may be admitted to MCWH for treating. More information to come, but if you see medication orders for these patients, please pay attention and inform pharmacy management so we can follow up on any issues.

- Stat Pack Reminders Please use the Stat-Pack Checklist. It gives the standard dosing. Label the correct drug with the correct label. If a patient is unstable or critical, it is OK to draw up Stat Pack doses.
- We have a pharmacy staffing shortage. If you can work shifts on your days off, please email the Pharmacy MOC (<u>LBPharmacyMgrOnCall@memorialcare.org</u>) with your availability and the MOC will put () on the schedule so we can call you if coverage is needed.
- Curosurf for the NICU Workflow Please read Okkyung's email on 12/14/2020. The Neonatologists will be trying to <u>administer Curosurf at delivery</u> as soon as baby is born.
- Cervical Dilators We do carry them laminaria japonica (Dilateria) products for which we stock 3 sizes: Thin, medium, and thick. There is a newer product to us this year which is Dilapan-S. Please read Susan's email on 12/17/20.
- We have a policy on medication samples being used. We treat them as Patient's Supplied Medication. If we have the same medication in the pharmacy, use that instead of the Sample (Patient Supplied Med
- Core Medical Residents Phone Numbers <u>Orange Team 81583</u>, <u>Blue Team 82147</u>, UCLA Workroom 77250 and <u>Green Team Workroom 38205</u>.
- The hospital again is providing meals for those who working on Christmas Day. More information to come.
- Annie the nightshift pharmacist is leaving and her last day will be December 23, 2020. Please say goodbye to her and wish her good luck with new job in Northern California.
- Employee Health is now available 24 hours/7 days a week for you to call (562-933-1600). Please remember to call the MOC too if you are not feeling well.





Pharmacist Noon Huddle Summary 12/21/20 to 12/31/20

NEW!

- Remdesivir has been added as a Target Med for monitoring.
- PSCU (Women's 2 North) will become a Purple Zone. Proper PPE must be worn. More information about workflow changes will come.
- There are ADULT patient in 3 WEST PICU, but the LBMC pharmacy staff will be taking care of these patients both clinically and distribution.
- COVID Vaccine Tentative plan for your second dose is that you can get your second dose 19 days to 23 days after the date of your first vaccine. More information to come regarding scheduling your second dose.

WORKFLOW

- There are ADULT patients in Miller West Red Road (Rooms P201-P210) that we (MCWH) are providing medications for. Please read Okkyung's, Susan's and Robert's emails on 12/23 about workflow changes.
 - The RN are supposed to call us when a patient transfers to MW Red Road, but this has not always been happening. CT-ICU, D2 and E pharmacists should review the patients in Red Road to see if any of them are recent transfer. Review med list to see if any meds need to be changed.
 - Medication errors for adults' patients on the MW Red Road can be documented in the Pharmacy One Source Long Beach Log on (576). Please read Nancy's email on 12/28/20.
 - Adult med strengths We can use our lower strength if it is 2 tablets. If the adult dose is more than 2 tablets, please borrow the higher dose from LBMC. Please read Susan's email on 12/29/20.
 - Any <u>Narcotic Drips and PCAs</u> in Adult Med Surge Miller West will follow our Peds workflow utilizing our Green Card system. Adult nurses may not be familiar with this system so we will need to inform them if needed.
- Adenosine Epic Orders How to order Adenosine Straight Drug or Dilution Please read Susan's email on 12/28/20.
- Remdesivir Preparation Update EPIC orders and labels will default as <u>200mg/290mL</u> and <u>100mg/270mL</u>.
 Do not take out any overfill and shoot the drug volume "over the top" in the 250mL NS Bags. Please read Robert's email on 12/30/20.

- The tubing we are stocking in pharmacy should work for both Blincyto AND chemo desensitization's. Please read Robert's email on 12/29/2020 with has a picture of the tubing.
- If a technician calls out sick early in the day, please ask the nightshift pharmacist and tech to help with the cart fill until we can find coverage.
- YouRXcellent December Winner and Nominees <u>Marco (WINNER)</u>, Cynthia, Dan, Julie, Kelly, Maleny, Marilyn, Melody x3, Millie x3, Rachel.
- Cleaning Break Room Refrigerator. Please claim or leave a note on your stuff by Wednesday 1/6/21. Anything unclaimed will be tossed.
- Earrings found in the MCH Ante Room. Please read Robert's email on 12/29/20 (picture of earrings).

